

Expressiva Nursingwear Exchange/Return

CustomerCare@Expressiva.com

(877) 933-9773 Toll-free

www.Expressiva.com

Your satisfaction is very important to us! Our exchange/return policy is 60 days (certain clearly identified items and Final Sale items cannot be exchanged or returned). If you wish to exchange the item you purchased for another item, we will be happy to send the new merchandise from us to you **free** of the shipping charge, in US/Canada. If you wish to receive a refund, we will be glad to credit the original credit card.

Exchanges and Returns are as easy as 1-2-3:

Step 1

Please sign in to your account at www.Expressiva.com For each item, please indicate whether you are exchanging or returning, and select a reason.

If you received your Expressiva merchandise as a gift and would like the credit to go to you, or you would like us to use a different email/phone to communicate with you, please provide the information below:

Your name:

Your phone:

Your email:

Your comments:

Step 2

You do not need to call us or wait for return authorization. Simply ship the package to:

EXPRESSIVA NURSINGWEAR, 2221 FAULKNER RD, ATLANTA, GA 30324-4224.

We recommend insuring the package. Or you may use our Merchandise Return Label (below) for a flat fee of \$6.50. If you use this label for a return OR exchange, \$6.50 will be deducted from your credit to cover shipping & handling. Simply securely attach the Merchandise Return Label and give the package to your mail carrier, or drop it off at any US Post Office or collection box. If you are exchanging, your entire new order will ship from us to you FREE of the shipping charge. Please enclose this slip with your package.

Step 3

As soon as we receive your exchange, we will email you an electronic certificate that you will use to pay for new merchandise. If you are returning, we will credit the original credit card and you will see a credit within 1-2 business days.

Thank you so much for shopping Expressiva!

Please email us at CustomerCare@Expressiva.com or call (877) 933-9773 toll-free for assistance.

EXP E/R13 090428

\$6.50 for return shipping will reduce your credit from us
From:

PARCEL POST

NO POSTAGE
NECESSARY
IF MAILED
IN THE
UNITED STATES

MERCHANDISE RETURN LABEL

PERMIT NO. 372

2221 FAULKNER RD

EXPRESSIVA NURSINGWEAR

ATLANTA, GA 30324

US POSTAL SERVICE POSTAGE DUE UNIT
780 MOROSGO DR
ATLANTA GA 30324-9998